Hello,

Please review the instructions below for installing software update for ERGVIEW, and updates to the HMsERG unit for Windows 7 32/64bit OS, special instructions for XP may apply. If you prefer to contact me directly, call 913-205-6790

In order to view all of the files and folders that will be copied to your computer it will first be necessary to check your current settings. Go to Start>Control Panel>Appearance and Personalization>Folder Options. When the 'Folder Options' window opens, select the 'View' tab at the top. Scroll down to 'Hidden files and folders', then select 'Show hidden files, folders, and drives'. Continue to scroll down, confirm that the box next to 'Hide extensions for known file types' is NOT checked.

You should have received an email from Dropbox inviting you to a folder titled 'Software'. Accept the invite and download the Dropbox program if you haven't already done so. Once the 'Software' folder is open, copy the installer titled E4380H3740.msi to your desktop. Please do not remove the files from the folder so they will be available for other users. Double click the installer, select 'Next', accept the terms and select 'Next', select 'Install' then 'Next'. The installer should begin automatically. If not, look for a flashing icon on the taskbar asking for permission to proceed. Once the installation is complete, select 'Finish'. You will see a new icon on the desktop that is green in color, and titled ERGVIEW 4.380R.

Right click on the desktop, select 'New', then 'Folder'. Rename the new folder to 'ERG Software ddmm-yy', use the current date in the field to make it easy to keep track of the new software (use a dash between numbers, as only certain characters are recognized). Create another folder on the desktop and rename it 'Old ERG software'.

Go to the 'Start' menu in the bottom left corner of the desktop, in the search bar type 'cfc image'. Select the top option that is also a green icon. This will open a folder with four (4) sub-folders and nine (9) files. Select all of the sub-folders and files, and then copy to the new 'ERG Software dd-mm-yy' folder just created on the desktop.

Insert the flash card into the card reader and plug the reader into the computer. Go to the 'Start' menu, then select 'Computer' and find the Flash card. Examine the contents of the card and transfer any data folders (TXXXXXX_HMsERG) to an appropriate location off of the card. If you have any renamed custom tests that you would like to use with the new software, it will be necessary to retain the original 'tests' folder as it appears on the flash card. (there are no changes to this folder as part of the upgrade).

Next, select the entire contents of the flash card, and copy to the 'Old ERG software' folder. Confirm that the files were copied, and then delete the contents of the card (keep the 'Tests' folder if using renamed custom tests). If there are any issues with the transfer, there will always be a backup copy in the 'Old ERG software' folder, as well as a copy of the new software in 'ERG Software dd-mm-yy'. Copy the contents of the new 'ERG software dd-mm-yy' folder onto the flash card (keep original 'Tests' folder if using renamed custom tests). Once completed eject the card and reinstall it into the HMsERG unit.

Congratulations, you have successfully updated your ERGVIEW software, and HMsERG unit.
Jeff Clark

Clinical Support
913-205-6790
jeff@ocuscience.us
www.ocuscience.us